

PROCEDURE

Series:	HR-Personnel Records	COA: HR 7.03, 7.04; RPM 5, 6
CFOP:		
Procedure Name:	Access to Personnel Records	
Procedure Number:	HR 2416	
Reviewed Date	1/18/13, 12/1/15, 06/05/19, 4/16/24, 10/14/2025	
Revision #/Date:	(1) 08/11/14	
Effective Date:	09/04	
Applicable to:	All Family Partnerships of Central Florida (FPOCF) Staff	
PURPOSE:	To ensure that personnel files are properly maintained with appropriate safeguards regarding access and confidentiality of Protected Health Information (PHI) and similar information that has restricted access. To provide for supervisors, hiring managers and employees access to employee files for review and to update and/or correct information	

References:

Guidelines

1. Personnel Records for FPOCF employees are maintained by the Human Resources Senior Director or designee. These are the only individuals who routinely update the employee's personnel file with required documentation.
2. Access to these records is restricted to authorized personnel on a need to have access to basis.
3. Supervisors may review a personnel record of a direct staff member or of an indirect staff member who is an internal candidate being considered for a position. Supervisors can request to review the record at a mutually convenient time with the Human Resources Senior Director or designee. Supervisors will not add or remove documents from the personnel record, and this review will be conducted in the presence of the Human Resources Senior Director or designee.
4. Supervisors are permitted to review the employee's annual performance evaluations, corrective actions, and/or disciplinary actions as well as the employment application and any letters of commendation.
5. Supervisors do not have access to the employee personal, confidential, background screening or health related information.
6. Employees are permitted access to their personnel records by requesting a mutually convenient time with the Human Resources Senior Director or designee.
7. The employee may review the file in the presence of the Human Resources Senior Director or designee but may not remove or add documents to the record. Upon request, a copy of a document in the file can be made for the employee.

8. If an employee believes there is an error in the personnel file, the employee is afforded the opportunity to provide a memo on the perceived or actual inaccuracy. Depending on the nature of the issue and the correction needed, this may be placed in the employee file immediately or may require further research to ensure the correction is warranted and appropriate. Additions and/or corrections are permitted in accordance with applicable law.
9. It is the responsibility of the Human Resources Senior Director to research the issue with the employee and other related parties to achieve resolution. If the correction is determined to be warranted, the change will be made and noted as a result of the employee review.
10. If the item is not found to be a mistake, the employee will be informed of the decision and the reason for it. If the employee is not satisfied with this response, he or she may file a complaint utilizing the Employee Grievance Process.

BY DIRECTION OF THE PRESIDENT AND
CHIEF EXECUTIVE OFFICER:



PHILIP J. SCARPELLI
President and Chief Executive Officer
Family Partnerships of Central Florida

APPROVAL DATE: 10/23/2025