

PROCEDURE

Series: Operating Procedures **COA:** RPM 2.02, Net 5.01-5.05, 6.01- 6.03
CFOP: 175-09

Procedure Name: Mobile Response Team Crisis Stabilization
Procedure Number: OP1187
Reviewed Date: 7/15/2025
Revision #/Date: 02/05/2020
Effective Date: 07/01/15
FPoCF staff and its subcontracted agencies

Applicable to:

PURPOSE: To define the process and procedures for the use of the Mobile Response Team for therapeutic on call crisis stabilization intervention and crisis prevention services in the FPoCF System of Care.

PROCEDURE: This operating procedure was developed to support the continuing efforts of FPoCF to ensure the safety and wellbeing of the children entrusted to our care, this procedure will clarify the definition, criteria, and service delivery for families referred to the Mobile Response Team.

Definition

The Mobile Response Team Coordinator is responsible for therapeutic on call crisis stabilization intervention and crisis prevention services in the FPoCF System of Care in a variety of home and community settings. The Mobile Response Team Coordinator provides coordination and oversight of on call response including a team of subcontracted Masters Level clinicians in order to ensure crisis intervention is available 24 hours a day, 365 days a year. The Mobile Response Team provides immediate response for family stabilization and the prevention of removal. The Mobile Response Team Coordinator provides support and management of a group of subcontracted Masters Level clinicians that participate in the Mobile Response Team on call rotation and are responsible for ensuring crisis response is available in the FPoCF System of Care 24 hours per day and 365 days per year.

Criteria:

The Mobile Response Team may be deployed for any crisis including situations where it is suspected that a person is a danger to himself/herself or others; or other mental health crisis requiring immediate intervention, domestic violence, substance abuse, serious illnesses, injuries and death, in response to fatal traffic accidents, suicide, homicide, death or serious injury of a child, violence, and accidental or sudden death discovered by a family member, friend, or co-worker. Mobile Response is designed to promote family stabilization to enable the family or foster home to remain intact in the community when safe and appropriate to do so.

Service Delivery

The Mobile Response Team Coordinator serves as a community liaison and accepts referrals from the Department of Children and Families Child Protective Investigators and other community



resources. Once a referral has been received, the Mobile Response Team Coordinator or attending subcontracted providing therapist will respond no later than one hour of receiving the crisis call.

BY DIRECTION OF THE PRESIDENT AND
CHIEF EXECUTIVE OFFICER:

A handwritten signature in blue ink, reading "Philip J. Scarpelli", is written over a horizontal line.

PHILIP J. SCARPELLI
President and Chief Executive Officer
Family Partnerships of Central Florida

APPROVAL DATE: 10/20/2025