



Family Partnerships of Central Florida

BREVARD | ORANGE | OSCEOLA | SEMINOLE

Family Partnerships of Central Florida

REQUEST FOR PROPOSAL for CYBERSECURITY SERVICES

Closing Date: May 1, 2026

This Application outlines the process for selecting a Provider for the provision of professional employment organization services in Brevard, Orange, Osceola, and Seminole Counties, Florida, using the funds that are allocated by the State of Florida Department of Children and Families and administered by Community Based Care of Brevard dba Family Partnerships of Central Florida.

Family Partnerships of Central Florida

REQUEST FOR PROPOSAL

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PART I – INTRODUCTION

PURPOSE

Family Partnerships of Central Florida (FPOCF) is soliciting proposals from service providers interested in providing cybersecurity services for the agency in Brevard, Orange, Osceola, and Seminole Counties. The intention of this RFP is to solicit responses and formal proposals from qualified providers and select a single organization to provide cybersecurity services for FPOCF.

This Request For Proposals (RFP) is issued solely for information and planning purposes. This document does not commit FPOCF to contract for any service, supply, or subscription whatsoever. FPOCF will not reimburse any information or administrative costs incurred as a result of participation in response to the RFP. All costs associated with response will solely reside at the responding party's expense.

FPOCF ORGANIZATION AND STRUCTURE

Established in 2003, as Brevard Family Partnership a non-profit organization in response to the Legislative mandate to privatize foster care and related services ([Section 409.986, Florida Statutes](#)). The Agency was subsequently awarded the contract through the [Florida Department of Children and Families](#) to manage Brevard County's child welfare system in 2005. In 2024, Brevard Family Partnership became Family Partnerships of Central Florida and was awarded the contract through the [Florida Department of Children and Families](#) to manage Brevard, Orange, Osceola and Seminole Counties' child welfare system. Family Partnerships of Central Florida and its community partners provide child abuse prevention, foster care and support, adoption, independent living, and community outreach services to the children and families of Brevard, Orange, Osceola, and Seminole Counties.

Family Partnerships of Central Florida is committed to protecting children, strengthening families and changing lives through a comprehensive, integrated, community-based system of care that provides adoption, foster care and independent living services for children and families in Brevard, Orange, Osceola and Seminole counties.

Contracted with the Florida Department of Children and Families as the lead child welfare agency in the four-county area, Family Partnerships of Central Florida's mission is to ensure that the children it serves thrive in safe, healthy and loving families.

Family Partnerships of Central Florida is a community-based care lead agency under contract with the Department of Children and Families. We partner with the community to provide foster care, adoption, child abuse prevention and independent living services for children and families in Brevard, Orange, Osceola and Seminole counties. Our system

of care is family-centered, strength-based and community-driven. We believe all children deserve to grow up in safe, healthy and nurturing families that love and care for them.

Our Mission

Our mission is to protect children, strengthen families and change lives through child abuse prevention and the operation and management of a comprehensive, integrated, community-based system of care for abused, abandoned, and neglected children and their families.

Our Vision

The vision of [Family Partnerships of Central Florida](#) and its stakeholders is to manage a child welfare system committed to:

- Putting the safety of children first at all times.
- Ensuring permanency that resolves a child's sense of time.
- Providing customized services that meet the unique needs of each child and family and are provided by a comprehensive, community-based network of providers who are dedicated to delivering a family-centered, need-driven, responsive service delivery system.
- Efficiently and effectively managing resources to achieve better outcomes for children, with the ultimate goal of ensuring child safety and permanency within a 12-month timeframe.
- Ensuring financial support will be available from diverse federal, state and local sources and flexibly managed at the local level to meet the needs of children and families in a timely and appropriate manner.
- Operating a system that collects and uses data to accurately forecast the services and support needed, at the level of intensity and duration required, and at the necessary cost to achieve desired outcomes for each child and family.

Our Values

Our system of care is family-centered, strength-based and community-driven. We believe that all children have the right to grow up safe, healthy and fulfilled in families that love and nurture them.

Our Principles of Practice

Our 10 Principles of Practice are:

- Family Voice and Choice
- Team-Based
- Natural Supports
- Collaboration
- Community-Based
- Culturally Competent
- Individualized
- Strengths-Based
- Persistent/Unconditional
- Outcome-Based

PART II - APPLICATION REQUIREMENTS

PROCUREMENT OF SERVICES

Procurement of services will be in accordance with state and federal laws, and Department of Children and Families contract stipulations with FPOCF.

PROPOSAL APPLICATION DEADLINE

Responses to this RFP will be accepted by FPOCF 389 Commerce Parkway Ste 120, Rockledge, FL 32955 emailed to christopher.goncalo@familypartnerships.org

Responses/proposals will be accepted **no later than 5/1/2026, at 10:00 a.m.**

Responses/proposals should be submitted to the attention of **Christopher Goncalo, Director of Contracts and Compliance.**

No changes, modifications or additions to the submitted proposals will be allowed once submitted. FPOCF reserves the right to reject any and all proposals or to waive minor irregularities when to do so would be in the best interest of the FPOCF. A minor irregularity is defined as a variation from the request for proposal terms and a condition which does not affect the price of the proposal or give the prospective Respondent an advantage or benefit not enjoyed by other prospective Respondents or does not adversely impact the interest of the agency.

AWARDS

As the best interest of the FPOCF's may require, the right is reserved to make award(s) to the most responsive Respondent, by individual items, group of items, all or none, or a combination thereof; to reject any and all proposals or waive any minor irregularity or technicality in bids received.

Respondent(s) are cautioned to make no assumptions unless their proposal has been evaluated as being responsive and qualified. All awards made as a result of a proposal shall conform to applicable laws of the State of Florida. FPOCF reserves the right to cancel an awarded proposal should full funding be unavailable, a contract be unable to be successfully negotiated, or upon due cause, i.e. provider misrepresentation, negligence, non-performance, etc. via written notice of which electronic (email) is acceptable.

The anticipated start date for this contract is **June 15, 2026**. FPOCF will negotiate a contract with the successful Respondent.

OFFICIAL CONTACT PERSON

This RFP is issued by FPOCF. The sole point of contact for information concerning content or procedures for responding to this RFP is:

Christopher Goncalo, Director of Contracts and Compliance

Family Partnerships of Central Florida
389 Commerce Parkway, Ste 120
Rockledge, FL 32955
Office - 321-752-4650 x 3060
Cell – 321-693-2966
christopher.goncalo@familypartnerships.org

Material changes, if any, to the scope of services of bidding procedures will only be transmitted by written addenda and posted on the FPOCF website at www.fpocf.org/procurement-and-awards/

NOTICES

All notices, decisions, intended decisions and responses to inquiries will be communicated through electronic posting at the following website:

www.fpocf.org/procurement-and-awards/

It is the prospective Respondent's exclusive responsibility to access any and all updates posted.

LIMITATIONS ON CONTACTING THE FPOCF FAMILY OF AGENCIES

Respondents are advised to limit their contact regarding this RFP to the sole contact person listed above. With reference to this RFP, no representations, other than those distributed by the contact person in writing, are binding on FPOCF and Respondents are cautioned that oral responses by FPOCF are not binding upon it.

INQUIRIES

Inquiries must be submitted in writing via email to the FPOCF contact person on or before the date specified in the Timeline. Responses to all inquiries which involve clarification and/or changes to this RFP will be made available to interested parties via electronic posting on the FPOCF website in the order in which they were received. No questions related to this RFP will be accepted after the time specified in the Timeline.

TIMELINE: SCHEULE OF EVENTS AND DEADLINES

EVENT	DATE AND TIME*
Request for Proposal released and posted on the FPOCF website	April 15, 2026
Last Day to Submit Inquiries	April 20, 2026 @ 5:00 PM
Posting of Q&A's Responses	Ongoing postings to the Q&A document on the Procurements section of the FPOCF website during the open period for inquiries.
Sealed Proposals due to FPOCF	No later than 10:00am on Friday, May 1, 2026 @ 5:00 PM
Distribute qualified Respondents Proposals to Evaluators	Monday, May 2, 2026
Evaluators turn in Proposal Scores	No later than Friday, May 4, 2026 @ 5:00 PM
Post Intent to Award Notice	No later than Thursday, May 10, 2026 @ 5:00 PM
Protest Deadline – by formal written notice to the sole FPOCF point of contact.	Monday May 13, 2026, by certified mail or delivered in person (or within 5 business days of award notice posting if posting made earlier).
Anticipated Negotiations	Monday May 14, 2026 – May 16, 2026
Anticipated effective date of contract	Monday June 1, 2026

CONFLICT OF INTEREST

The award hereunder is subject to the provisions of Federal Regulations, State Statutes and County Ordinance. All Respondents must disclose with their proposal the name of any officer, director, or agent who is also an employee of the FPOCF Family of Agencies or member of the board of directors. Further, all Respondents must disclose the name of any of the FPOCF Family of Agencies employees or member of the reviewing board of directors who owns, directly or indirectly, any interest in the Respondent’s firm or any of its branches.

LOBBYING STATEMENT

Firms and their agents are hereby placed on notice that the FPOCF staff or reviewing board of directors shall not be contacted (except for designated contact person) about this Proposal. Public meetings and public deliberations are the only acceptable forum for the discussion of merits of products/services requested by the Request for Proposal; and written correspondence regarding proposals may be submitted to the official contact person. Failure to adhere to these requirements could result in the action to disqualify your agency from consideration of award.

FACSIMILE TRANSMISSION (FAX)

Proposals which are received by FAX are not acceptable and will be rejected.

ADDITION, DELETION OR MODIFICATION OF PROPOSAL

FPOCF reserves the right at its sole discretion to increase, decrease, or delete any portion of this RFP at any time without cause.

PART III - SPECIAL CONDITIONS

News Releases/Publicity: News releases, publicity releases, or advertisements relating to this RFP and resulting contract, or the tasks or projects associated with the project, shall not be made without prior knowledge of the FPOCF point of contact. Releases should identify the funding entity as well as the funding source.

RFP Documents: Respondent shall examine the RFP carefully. Ignorance of the requirements will not relieve the Respondents of liability and obligations under the Contract.

Respondent's Costs: FPOCF shall not be liable for any costs incurred by Respondents in responding to this RFP.

Insurance: The Respondent shall insure that either its insurance coverage or self-insurance program or its insurance of its contracted agents is adequate and enough to cover the activities performed under this Agreement, as to the actions undertaken. The Respondents shall insure that the insurance requirements upon all contractors conform to and comply with all applicable local, state and/or federal requirements.

Other Laws, Rules and Regulations Which May Apply

- A. Chapter 409 – *Social Welfare-Social and Economic Assistance*
- B. Chapter 39 Florida Statutes – *Proceedings Relating to Children*
- C. Florida Administrative Code, 65C-14- *Group Care*
- D. FPOCF Fiscal Policies AP-430 and AP-465
- E. Florida Public Records Act, Chapter 119 F.S.
- F. Florida Statutes, Chapter 112 - which deals with conflict-of-interest OMB Circular A-133
- G. Adoption and Safe Family Act (ASFA) performance standards
- H. Chapter 427 F.S. Part 1 Transportation Services and Rule 41-2 Florida Administrative Code– transportation of children.
- I. Federal requirements of TANF, Title IV-B and Title IV-E State plans, Children and Family Operating Procedures 175-71, 175-93, 175-29, and 175-59.
- J. U.S.C. (Section 1324a) (Section 274A(e) of the Immigration and Nationality Act – employment of unauthorized aliens)
- K. 45 CFR Part 76 – Certification Regarding Debarment and Suspension
- L. American Disabilities Act of 1990 PL 101-336
- M. 24 CFR Part 1 – The regulations promulgated pursuant to Title VI of the 1984 Civil Rights Act.
- N. Title VII of the 1964 Civil Rights Act as amended by the Equal Employment Opportunity Act of 1972 – prohibits discrimination in employment.
- O. Age Discrimination Act of 1973.
- P. Health Insurance Portability and Accountability Act (HIPAA)
- Q. Rehabilitation Act of 1973 – no discrimination against qualified handicapped individuals.
- R. Section 109 of Public Law 100-202 – which restricts the awarding of public works contracts to firms from foreign countries with unfair trade practices.
- S. Davis-Bacon Requirements Labor Standards Requirements.

Additional Terms and Conditions FPOCF reserves the right to reject proposals containing any additional terms or conditions not specifically requested in the original conditions and specifications of this proposal.

PART IV – TECHNICAL SPECIFICATIONS/PROJECT DESCRIPTION

1. PROJECT DESCRIPTION

FPOCF is soliciting proposals from cybersecurity providers that have an interest in providing cybersecurity services for FPOCF. FPOCF is pleased to invite you to respond to this Request for Proposal (RFP) for Cybersecurity Services. The intention of this RFP is to solicit responses and formal proposals from qualified Cybersecurity Providers and select a single organization to provide such services to FPOCF.

Company Profile

Established	<u>2003</u>
Line of work	<u>Child Welfare</u>
Ownership	<u>501 (C) 3</u>
Number of employees	<u>Approx. 650</u>
Number of locations	8 (including Colocation Facilities) – Note: Commerce Parkway location will be closing by June 2026
Primary Cloud Services	Microsoft 365 E3

Location	County	Location Type	Approx. Number at Location	Infrastructure Summary
Brevard C.A.R.E.S Inc. & Central Care Center & Administration 4050 Riomar Dr. Suite 2 Rockledge, FL 32955	Brevard	Service Center	250	1 Firewall 6 Switches 1 Server 5 WAPs
South Care Center 6100 Minton Rd. Ste. 202 Palm Bay, FL 32907	Brevard	Service Center	100	1 Firewall 3 Switches 1 Server 3 WAPs
Coresite 9701 S John Young Pkwy, Orlando, FL 32819	Orange	COLO	N/A	4 HCI Servers 2 Core Switches 2 SDWAN Servers 2 Cisco NGF
East Orange Service Center 4001 Pelee Street Orlando, FL 32817	Orange	Service Center	200	1 Server 4 POE Switches 1 SDWAN Server 8 WAPs

Location	County	Location Type	Approx. Number at Location	Infrastructure Summary
National Center for Innovation & Excellence 2575 N Courtenay Pkwy, Ste. 224 Merritt Island, FL 32953	Brevard	NCIE Center	5	1 Firewall 1 Switch
Orange Admin Support Center 901 N. Lake Destiny Road, Suite 400 Maitland, FL 32751	Orange	Service Center	250	1 Server 4 POE Switches 1 SDWAN Server 10 WAPs
Osceola Service Center 3600 Commerce Blvd Building B, Suite 101 Kissimmee , FL 34741	Osceola		100	1 Server 4 POE Switches 1 SDWAN Server 9 WAPs

Current Network Specifics Configuration (latest official inventory)

Location	Type	Spec
Riomar	Servers	1 Dell Power Edge T430 1 Dell Power Edge T410
	Firewall	Cisco Secure Firewall 1240 Appliance, Threat Defense
	Switches	6 Extreme Networking 48 POE
	Connectivity	Spectrum / Cisco SDWAN
	VPN	Cisco Secure Access
	WAP	30 Aruba APs managed in Aruba Central Cloud
Minton	Firewall	Secure Firewall 1240 Appliance, Threat Defense
	Switches	3 Extreme Networking 48 POE
	Connectivity	Spectrum / Cisco SDWAN
	VPN	Cisco Secure Access / Site to Site for State Resources
	WAP	5 Unifi Ac Pro
Coresite	Servers	4 PowerEdge R740xd, VMware HCI Cluster, vSAN (74 VMs running server 2016, 2019, 2022 Datacenter, Linux appliances)
	Firewall	C2 Cisco Secure Firewall 3110 NGFW Appliances
	Switches	2 Dell Datacenter switch cluster, 2 Extreme Networking 48 POE

Pelee	Server	PowerEdge, VMware ESXi (1 Server 2016 DC, 3x Linux appliances)
	Firewall	Secure Firewall 1240 Appliance, Threat Defense
	Switches	3 Extreme Networking 48 POE
	Connectivity	Spectrum / Cisco SDWAN with Fiber Backup
	VPN	Cisco Secure Access
	Wi-Fi	15 Aruba APs managed in Aruba Central Cloud
Courtenay	Firewall	Secure Firewall 1210 Appliance, Compact
	Switches	1 Extreme Networking 48 POE
	Connectivity	Spectrum / Cisco SDWAN
	VPN	Cisco Secure Access
	Wi-Fi	4 Aruba APs managed in Aruba Central Cloud
Lake Destiny	Firewall	Secure Firewall 1240 Appliance, Threat Defense
	Switches	3 Extreme Networking 48 POE
	Connectivity	Spectrum / Cisco SDWAN with AT&T Fiber Backup
	VPN	Cisco Secure Access
	Wi-Fi	13 Aruba APs managed in Aruba Central Cloud
Kissimmee	Firewall	Secure Firewall 1240 Appliance, Threat Defense
	Switches	4 Extreme Networking 48 POE
	Connectivity	Spectrum / Cisco SDWAN with Fiber Backup
	VPN	Cisco Secure Access
	Wi-Fi	10 Aruba APs managed in Aruba Central Cloud

I.T. Security Governance

Cybersecurity is currently managed with various service. The intent of this RFP selection is to consolidate much of these services into one single “pane of glass” or, when not appropriate, ensure all security services are deeply integrated.

We will provide all respondents with our current security posture and systems survey after all confidentiality agreements are signed. However, our general posture is as follows:

Service	Product
DNS Security	Cisco Umbrella
Firewall	Cisco Next Gen
SDWAN	Cisco SDWAN
SOC	LevelBlue
SEIM	AlienVault
MDR	SentinelOne
Patching	Action1

Primary Requirement 1: Full 100% Managed Event Life Cycle

The platform must own the complete incident lifecycle — detection through remediation — with no response actions delegated back to the customer. SLAs must be contractually binding across every phase with defined recourse for non-compliance.

- Remediation should include host isolation, process termination, artifact removal, and endpoint restoration as part of the base service — performed through surgical remediation, without rollbacks or reimaging and with no add on fees per time required or frequency of remediation.
- Must autonomously contain threats in real time without human input or SOC escalation.
- Should provide clear evidence the AI-driven detection aids the “human” factor of detection throughout the event lifecycle.
- SLAs should meet or exceed: 5 min detect / 20 min triage / 60 min contain with real-time reporting accessible to the customer.
- The customer must retain unrestricted, real-time console access to all detections, analyst actions, and response activity.
- The platform should be backed by a 3rd party breach prevention warranty

Primary Requirement 2: Single Agent Platform with Unified Cross Domain Coverage

The solution should operate on a single agent architecture unifying endpoint and identity telemetry. The solution must demonstrate strong performance in independent third party evaluations, including MITRE ATT&CK Evaluations - which now incorporate cross-domain endpoint-identity attacks.

- Unified, Single-Agent Platform
 - Activating full EPP, EDR, and ITDR should require no more than one single agent, no separate module downloads, and no system reboots - while maintaining a unified telemetry timeline across all these layers
 - When an incident spans multiple operating systems and user identities, the platform must show the full attack timeline, origin and trajectory in a single view without pivoting between consoles or pulling in external threat intelligence tools.
 - If the platform is not a single-agent or system, there should be strong evidence that the full platform EPP, EDR, and ITDR platforms are highly integrated to support actions and response.
 - Should adapt seamlessly to hybrid and cloud-native environments like Azure and M365 as we have future intentions of full migration.
- Detection Fidelity
 - The solution should differentiate between legitimate admin behavior and malicious intent without relying on manual tuning or MDR analysts to filter alerts before automated response occurs.
 - The solution must have participated in the most recent MITRE ATT&CK Enterprise evaluation (2025), a cross domain endpoint-identity test, and demonstrated a false positive rate less than industry standard.
- Identity Protection
 - The solution should dynamically grant just-in-time access and signal Entra ID to revoke or step-up authentication a user mid-session based on a real-time behavioral risk shift, without a standing PAM deployment.

Primary Requirement 3: Third Party Tested Validated Outcomes

The solution should have participated in the most recent MITRE ATT&CK Managed Security Service test (2024) and demonstrated a strong Mean Time To Detect (MTTD) <5 minutes.

If the solution did not participate in the MITRE ATT&CK Managed Security Service test (2024), they must show evidence of a strong Mean Time To Detect supported via a 3rd party testing outcome.

3. SELECTION AND SCORING CRITERIA

It is the intent of FPOCF to select qualified Respondent(s) that can best achieve the identified needs to provide quality service provision. FPOCF will convene a review team to evaluate and rank all proposals that have been deemed eligible. Responses which do not provide a complete application package will be determined ineligible for further consideration.

The following RFP evaluation sheet will be used:

Rating Scale Summary		
Points		
0	Respondent has not responded to or has poorly responded to the criterion demonstrating a lack of understanding of the criterion addressed in the proposal.	No value
1	Respondent has demonstrated little or no direct capability or has not adequately addressed the criterion in the proposal.	Minimal
2	Respondent has demonstrated good capability and a good approach to the criterion in the proposal.	Good
3	Respondent has demonstrated above average capability and approach to the criterion in the proposal.	Above Average

Full 100% Managed Event Life Cycle	Sub-total Score:	Weight	Maximum Score	Comments
<ul style="list-style-type: none"> For staff assigned to this project, respondents demonstrate SEIM and MDR platform must be highly integrated to support actions and response 	3	3	9	
<ul style="list-style-type: none"> Remediation should include host isolation, process termination, artifact removal, and endpoint restoration as part of the base service If this poses extra cost, those cost must be identified 	3	4	12	

Full 100% Managed Event Life Cycle	Sub-total Score:	Weight	Maximum Score	Comments
Respondents demonstrates the contractual ability to mitigate cybersecurity incidents immediately upon discovery	3	4	12	
<ul style="list-style-type: none"> The platform should be backed by a strong breach prevention warranty 	3	3	9	
Unified Cross Domain Coverage				
<ul style="list-style-type: none"> FPOCF must retain unrestricted, real-time console access to all detections, analyst actions, and response activity. 	3	3	9	
<ul style="list-style-type: none"> Activating full EPP, EDR, and ITDR should require no more than one single agent while maintaining a unified telemetry timeline across all these layers. If they platform is not a single-agent or system, there should be strong evidence that the full platform EPP, EDR, and ITDR platforms are highly integrated to support actions and response. 	3	4	12	
<ul style="list-style-type: none"> Service should adapt seamlessly to hybrid and cloud-native environments like Azure and M365. 	3	2	6	
<ul style="list-style-type: none"> 				
<ul style="list-style-type: none"> Respondents proposal demonstrates a clear understanding of the technical specifications cited in the RFP. 	3	3	9	
Third Party Tested Validated Outcomes				

Full 100% Managed Event Life Cycle	Sub-total Score:	Weight	Maximum Score	Comments
<ul style="list-style-type: none"> The solution should have participated in the most recent MITRE ATT&CK Managed Security Service test (2024) and demonstrated a strong Mean Time To Detect (MTTD) <5 minutes. If the solution did not participate in the MITRE ATT&CK Managed Security Service test (2024), they must show evidence of a strong Meant Time To Detect supported via a 3rd party testing outcome. 	3	3	9	
COST PROPOSAL:	Sub-total Score:	Weight	Maximum Score	Comments
<ul style="list-style-type: none"> Response demonstrates that the Respondent provides a financially viable and cost-effective proposal. 	3	2	6	
<ul style="list-style-type: none"> <u>Financial Capability</u> – response demonstrates that the Respondent is a financially stable organization and will provide fiscal management of the program, fiscal reporting and oversight. 	3	1	3	
<ul style="list-style-type: none"> <u>Project Budget</u> – response demonstrates that the respondent’s indirect costs are reasonable and allowable and labor costs and equipment/service 	3	2	6	

costs are reasonable, competitive and a good value.				
Total:	36		96	

Scoring will not be used as a sole determination of awarding funds to project(s). FPOCF considers awards based on the following:

1. Information as presented and scored in the proposal; and
2. Perceived value to the organization, and/or competitiveness or duplication compared to other currently proposed projects; and
3. Expenditure goals and deadlines of individual funding sources; and
4. Which proposal(s), in the opinion of the Review Committee, will best serve the agencies' needs?

The FPOCF Review Committee may require additional information, and Respondents agree to furnish such information, up to and including Respondent presentations. FPOCF reserves the right to award the contract to that qualified Respondent who will best serve the interests of FPOCF. FPOCF reserves the right to award the contract to the Respondent who demonstrates, in the opinion of FPOCF, the best value. FPOCF reserves the right, based upon its deliberations and in its opinion, to accept or reject any or all proposals. FPOCF reserves the right to waive minor irregularities or variations, which are not mandated by DCF to the specifications and bidding process. FPOCF will fund the organization(s) which, in its opinion, best serves the FPOCF family of agencies, based on the above criteria and consideration of the Review/Selection Committee recommendation. The recommendation of the review team will be presented to the CEO for approval. Also, the Governance Board's approval will be obtained if the contract meets such threshold requirements.

FPOCF reserves the right to initiate contract negotiations with the most qualified Respondent(s), with more than one Respondent at a time and need not negotiate with all qualified Respondents. Once selected to enter negotiations, FPOCF may elect to request audited financial statements at time of negotiations. If a contract cannot be negotiated with any of the ranked Respondents who responded to this Request for Proposal, FPOCF shall have the right to issue a new Request for Proposal or to otherwise seek additional qualified Respondents.

4. APPEALS

The Appeals Procedure for all procurements of commodities and/or services is documented in FPOCF OP-1143, "Appeals and Complaint Process for Network Services" and can be located on the FPOCF website or requested through the Contact Person listed in this RFP.

Any Respondent who is allegedly aggrieved in connection with the solicitation, pending award, must file a formal written protest with FPOCF by the date specified in the Timeline or within 5 business days of the posting of the award or notification of the decision. The formal written protest shall reference the Name of the Solicitation, and Closing Date of the RFP, and shall state with particularity the facts and laws upon which the protest is based, including full details of adverse effects and the relief sought.

Upon receipt of an appeal, the FPOCF Contract and Compliance Manager or designee will convene an Appeals Committee consisting of a minimum of three FPOCF Executive staff members and a minimum of two community representatives. The Appeals Committee will review appeals within 10 business days of receipt of the written protest or appeal. The FPOCF Attorney or designee may attend all appeal or protest-related meetings. The FPOCF Director of Contracts and Compliance or designee records the meeting and provides any information the committee requests. The purpose of an appeals review is to provide an opportunity to: (1) review the basis of the protest, (2) evaluate the facts and merits of the protest, and (3) if possible, to reach a resolution of the protest that is acceptable to the affected parties. The decision of the Appeals Committee will be delivered to the Respondent via certified mail, return receipt requested.

If the matter is not resolved with the Respondent's acceptance of the FPOCF Appeals Committee decision, the Respondent will have the opportunity to meet with the Appeals Committee for the purpose of arguing the facts included and law implicated in the formal written protest; and to request the relief sought therein. The Appeals Committee will not entertain any argument or consider any information or request for relief which was not included in the initial written protest. The Appeals Committee will announce its decision in writing within three business days of the meeting. FPOCF Vice President of Operations or designee will present the recommended award including the details of the protest and the FPOCF Appeals Committee recommendation to an Appeals Committee of the Board of Directors as a final means of administrative remedy, within 15 business days of the FPOCF Appeals Committee decision. If the matter remains unresolved, FPOCF and the Respondent shall enter mediation with a mutually agreed upon mediator, the costs of which will be shared equally by FPOCF and the Respondent, prior to either party initiating litigation.

PART V - CONSIDERATION FOR AWARD

CRITERIA CHECKLIST

All the items listed below must be included (per category) or the submitted proposal package is incomplete. No incomplete proposal will be considered for funding.

Proposal submitted on or before **Friday, May 1, 2026 @ 10:00 AM** deadline

Proposal Section I - IV, completed and signed

Cost Proposal

PART VI - REQUIREMENTS OF THE PROPOSAL

All proposals must be submitted as specified with the proposal pages required.

To be considered, the proposal must respond to all parts of the RFP and information not clearly defined as a response to application requirements or in the proper order or section may not be scored.

All proposals shall become the property of Family Partnerships of Central FL. All proposals must be submitted to 389 Commerce Parkway Suite 120, Rockledge, FL 32955 or emailed to the FPOCF designated point of contact via email at christopher.goncalo@familypartnerships.org. The proposal shall be signed by a representative who is authorized to represent the Respondent.

All proposals should be submitted in the following order:

- Section I - Project Application Form
- Section II - Proposal Signature Page
- Section III - Project Description / Program Narrative
- Section IV - Attachments

BREVARD FAMILY PARTNERSHIP FAMILY OF AGENCIES

SECTION I. PROJECT APPLICATION FORM

The name provided here must be identical to that in the Articles of Incorporation or in the official document identifying the Respondent as a unit of state or local government. Address, city, state, and zip code must be provided. A contact person’s name, title, and telephone number also must be furnished.

Respondent _____

Project Name _____

Parent Organization _____

Contact Person & Title _____

City, State, Zip Code _____

Email _____

Telephone/FAX Number _____

Tax ID # _____

SECTION II. PROPOSAL SIGNATURE PAGE

The undersigned hereby agrees to furnish the following article(s) or services at the price(s) and terms stated subject to all instructions, conditions, specifications, addenda, legal advertisement, and conditions contained in the RFP. I have read all attachments including the specifications and fully understand what is required. By submitting this signed proposal, I will accept a contract if approved by the Brevard Family Partnership family of agencies and such acceptance covers all terms, conditions, and specifications of this proposal.

Proposal submitted by: (please print)

NAME: _____ TITLE: _____

NAME OF AGENCY/ORGANIZATION _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

Signature of Authorized Representative

Date

Addenda Acknowledgment - RESPONDENT acknowledges that the following addenda have been received and are included in this proposal:

ADDENDA NO.	DATE ISSUED

SECTION III - DESCRIPTION OF THE PROGRAM NARRATIVE

The order of information provided in the response must correspond to the outline that follows and shall be labeled accordingly:

1. Primary Requirement 1: Full 100% Managed Event Life Cycle

Maximum points possible = 2442

Items to address

1. Mission Statement and description of how it is implemented in the operations.
2. Historical description of the company?
3. How many Clients are currently using your company?
4. How many employees does the company have?
5. Provide a brief description of the types of clients you serve.
6. What is your customer retention rate?
7. Answer all requirements in Primary Requirement 1: Full 100% Managed Event Life Cycle

2. Primary Requirement 2: Single Agent Platform with Unified Cross

Domain Coverage

Maximum points possible = 27

Describe how your solution operates, unifying endpoint and identity telemetry. The response should illustrate a unified platform, detection fidelity, and identity protection.

3. Primary Requirement 3: Third Party Tested Validated Outcomes

Maximum points possible = 9

Describe how your solution's outcomes are validated and reported.

4. Cost Proposal

Maximum points possible = 15

- Provide a budget with clearly defined costs.
- How will you help manage and minimize increasing costs?
- Provide a sample of a monthly invoice that clearly outlines costs.

SECTION IV – Attachments

The Respondent will place any Exhibits, MOUs, letters of commitment, letters of recommendation, community support documentation, certifications and other pertinent information regarding the project proposal in his section. Attachments should be clearly marked and referred to or identified in the narrative as a response to specific application requirements.